## Pre-Appointment Question Examples

### Advising

1. Are there any specific resources or support offices you wish to know more about? If so, please list them below.
	* Free Text
2. What specific issues or concerns would you like to discuss during our appointment?
	* Free Text
3. Are there any particular challenges you're currently facing?
	* Multiple Choice
		+ Health
		+ Finances
		+ Food
		+ Home
		+ Academic/ Courses
4. Have you met with any other advisors or support services regarding this matter?
	* Yes/No
5. Are there any deadlines or important dates related to the issue you'd like to address?
	* Yes/No
6. Do you have a preferred outcome or goal you'd like to achieve from our meeting?
	* Free Text
7. Have you experienced any changes in your personal life that might be affecting your academic performance?
	* Free Text or Yes/No
8. Is there any background information or context that you think would be helpful for me to know before we meet?
	* Free Text
9. Are there any resources or tools you've already used to try and resolve your concerns?
	* Free Text
10. Is there anything specific you'd like to prioritize or spend more time on during our meeting?
	* Free Text
11. What are your current academic goals, and how can I assist you in achieving them?
12. Are you experiencing any challenges or concerns with your current courses or workload?
13. Have you decided on a major or minor, or are you exploring different academic programs?
14. Do you have questions about your degree requirements, course selection, or academic planning for upcoming semesters?
15. Are you on track with your academic plan, and do you need help mapping out your remaining courses?
16. Have you considered any special academic opportunities, such as internships, study abroad programs, or research projects?
17. Are you aware of your academic standing, and do you have any concerns about meeting GPA or credit hour requirements?
18. Do you need advice on balancing your academic responsibilities with extracurricular activities, work, or personal commitments?
19. Have you thought about your post-graduation plans, and do you need guidance on how to prepare for your career or further education?
20. Is there any specific university policy or procedure (e.g., withdrawal deadlines, course repeats) that you need help understanding?

### Tutoring/ Mentoring

1. Please upload your writing assignment for the tutor to review in advance to your appointment.
	1. Upload
2. What specific subject or topics do you need help with during our session?
3. Are there particular assignments, tests, or projects you want to focus on?
4. Have you encountered any difficulties with understanding certain concepts or materials?
5. What study methods or strategies have you tried so far?
6. Do you have any upcoming exams or deadlines that you'd like to prepare for?
7. Are there any resources or materials (e.g., textbooks, notes, past exams) you can bring to the session?
8. How do you usually study or approach the subject you need help with?
9. Is there a particular learning style or approach that works best for you?
10. Do you prefer to review past material or focus on upcoming content?
11. Are there any specific goals you'd like to achieve by the end of our tutoring session?
12. What specific areas or topics would you like to focus on in our mentoring sessions (e.g., academics, time management, campus life)?
13. Are there any particular challenges or concerns you're currently facing that you'd like to discuss?
14. Do you have any academic or personal goals you’re working toward this semester?
15. How are you adjusting to campus life, and are there any aspects you find difficult or overwhelming?
16. What study habits or strategies have you found effective, and where do you feel you could improve?
17. Are you involved in any student organizations, clubs, or activities that you’d like to discuss or expand upon?
18. Do you have any questions about navigating university resources, such as tutoring services, advising, or career services?
19. How do you typically manage your time, and are you looking for ways to improve your time management skills?
20. Are there any specific skills or experiences you’re hoping to develop through this mentoring relationship?
21. What do you hope to gain from our peer mentoring sessions, and how can I best support you in achieving your goals?

### Financial Aid

1. What specific financial aid questions or concerns would you like to discuss during our appointment?
2. Have you already completed the FAFSA (Free Application for Federal Student Aid) or other relevant financial aid forms?
3. Are you aware of your current financial aid package, including grants, loans, and scholarships?
4. Have you experienced any changes in your financial situation since you last applied for aid?
5. Do you have any upcoming deadlines or requirements related to your financial aid?
6. Are you considering or have you applied for any additional scholarships or grants?
7. Have you encountered any issues or confusion with your financial aid disbursement or billing statements?
8. Are you currently employed or considering work-study options to help fund your education?
9. Do you have a budget or plan for managing your educational expenses, including tuition, fees, and living costs?
10. Is there any specific information or documentation you need help understanding, such as loan terms or repayment options?

### Career Services

1. What are your current career goals or areas of interest?
2. Are you seeking help with job search strategies, resume building, interview preparation, or something else?
3. Have you already identified specific industries, companies, or job roles that interest you?
4. Do you have a current resume or cover letter that you'd like to review or improve?
5. Are you considering internships, co-op programs, or other experiential learning opportunities?
6. Have you attended any career fairs, networking events, or workshops recently?
7. Do you need guidance on developing your professional brand, including LinkedIn profile optimization?
8. Are there any specific skills or qualifications you feel you need to develop for your desired career path?
9. How comfortable are you with the interview process, and do you want to practice mock interviews?
10. What is your preferred timeline for finding a job or internship, and are there any deadlines you're working toward?

### Student Engagement

1. What are your primary interests or passions that you’d like to explore during your time at the university?
2. Are you currently involved in any student organizations, clubs, or activities on campus?
3. What type of campus involvement or leadership roles are you interested in pursuing?
4. Do you have any specific events, programs, or initiatives you want to learn more about or get involved with?
5. Are you looking for opportunities to meet new people, build a network, or develop specific skills?
6. Have you participated in any community service or volunteer activities, and are you interested in continuing?
7. Are there any barriers or challenges that have prevented you from getting involved on campus so far?
8. How do you prefer to engage with others (e.g., in-person events, virtual activities, small groups)?
9. Are there specific cultural, social, or academic interests you’d like to explore through student engagement opportunities?
10. What do you hope to gain from becoming more engaged on campus (e.g., personal growth, leadership experience, making connections)?

## Post-Appointment Feedback Survey Examples

1. [Rating - Quality] Please rate the academic tips and strategies you were provided with
2. [Rating - Quality] Clear explanation of steps you could take after the appointment to continue pursuing college success
3. [Rating - Quality] Encouraging meeting atmosphere
4. [Rating - Satisfaction] Please rate the overall meeting experience
5. [Check all that apply] What was the most helpful part of this experience?
	* **Answer choices for last question:**
		+ Processing ideas with someone
		+ Having someone listen
		+ Planning steps to achieve goals
		+ Planning university transfer steps
		+ Learning about my aptitudes
		+ Learning about UAF resources
		+ Learning academic strategies (study strategies, note-taking strategies, etc.)
		+ Learning professional strategies (financial literacy tips, stress management tips, etc.)
		+ Being connected with a volunteer Campus Coach
		+ Other
6. How satisfied were you with your Learning Support session? (rating satisfaction)
7. During our session, the specialist helped me (check all that apply):
	* Work on an assignment
	* Build confidence
	* Develop an academic skill
	* Plan or manage my time
8. To what extent was this session helpful in making progress towards your academic goals? (*select one, custom response options*)
	* Very unhelpful
	* Unhelpful
	* Neither unhelpful nor helpful
	* Somewhat helpful
	* Very helpful
9. Do you have any other feedback, comments, or questions that you would like to share with us? (*open feedback option*)
10. I am satisfied with my recent Coaching/Advising Appointment:
	* Strongly Agree
	* Agree
	* Neither agree nor disagree
	* Disagree
	* Strongly Disagree
11. In today’s appointment, I learned about (check all that apply):
	* My degree requirements
	* My timeline to graduation
	* Academic policies that impact my major or program
	* SAP Policy (Academic rules for Financial Aid eligibility)
	* Resources available to me as an UAF student
	* None of the above
12. Do you have any questions that were not addressed?
	* Open text option
13. Please share any additional feedback.
	* Open text option
14. Which aspects of your visit today were positive? (Check all that apply)
	* Scheduling your appointment
	* Accessing the office
	* Checking in at the front desk
	* Meeting with a staff member
	* Resources available to students
	* Other
15. If "other," please specify: (Free text)
16. Which aspects of your visit today could be improved? (Check all that apply)
	* Scheduling your appointment
	* Accessing the office
	* Checking in at the front desk
	* Meeting with a staff member
	* Resources available to students
	* Other
17. If "other," please specify: (Free text)
18. Would you recommend our services to other students? (Yes/No)