

# Empathy helps bring peace of mind to you and your loved ones – at no cost

## There during life's most challenging moments

We know that loss is inevitable - but when it happens, many of us are unprepared for the emotional and practical challenges it may bring.

Through your coverage with Securian Financial, Empathy is available to life insurance beneficiaries, and to individuals enrolled in supplemental health coverage with life-threatening conditions and their beneficiaries at the time of a claim.

### Empathy for what's ahead

Available at no cost, Empathy provides holistic support and on-demand guidance when preparing for or after experiencing a loss. This additional layer of care can help you and your loved ones focus on the things that matter most.

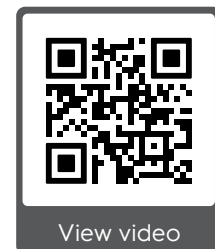
#### Group life beneficiary care

- A dedicated team of Care Managers
- A personalized care plan
- Guidance navigating the probate process
- Help with deactivating or closing accounts
- Emotional support resources
- And more

#### Care for a life-threatening diagnosis

- A dedicated team of Care Managers
- A personalized care plan
- A tool for documenting last wishes
- Assistance with funeral pre-planning
- Emotional support resources
- And more

**empathy.**



### Learn more

Scan the QR code to view a video for more information on the available services.

## How to access this benefit

You and/or your beneficiaries will be invited to take advantage of this program via the app or website when a life insurance claim or a life-threatening claim is initiated.\*

### Group life beneficiary care:

Visit [join.empathy.com/securian](https://join.empathy.com/securian), call **720-903-4944**, (Monday-Saturday, 9 a.m.-8 p.m. EST), or download the Empathy app and use access code: **emp-securian**. Care Managers are also available 24/7 for chat support.

### Supplemental health claim:

Visit [join.empathy.com/securian-prep](https://join.empathy.com/securian-prep), call **720-372-0804**, (Monday-Saturday, 9 a.m.-8 p.m. EST), or download the Empathy app and use access code: **emp-securianprep**. Care Managers are also available 24/7 for chat support.

We encourage you to share this resource with your beneficiaries to better prepare for and process the loss of a loved one.

\*Empathy is offered to insured employees with life-threatening conditions and their families at the time of claim.

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PREPARE  
PROTECT  
SECURE

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